

Your Community Food Bank

FINANCIAL QUESTIONS

Q: Are the financial accounts of the Sorrento Food Bank audited?

A: We follow acceptable accounting practices and have our books reviewed yearly. Our financial statements are presented each year at our Annual General Meeting and are available for review.

Q: Are your donation receipts tax deductible?

A: The Sorrento Food Bank is registered with Revenue Canada as a charitable organization and therefore is able to provide tax receipts for eligible donations.

Q: Does the Sorrento Food Bank sell any of its food supplies?

A: Never. We are a member of Food Banks Canada & Food Banks BC and adhere to their codes of ethics, which prohibits the sale of donated food.

Q: Does the Sorrento Food Bank need financial donations?

A: Absolutely! We need cash on hand in order to purchase perishable items. Also, we do have operation expenses in order to operate (utilities, telephone, rent etc.). All of these expenses are directly related to achieving our mission.

Q: How much of my donation is designated for programs?

A: All donations received go directly to support our programs, including administration tasks associated with those programs.

We're Here to Help!

2804 Arnhem Road
Sorrento, BC
VOE2W0

Open Every Wednesday
9:00 AM – 3:00 PM

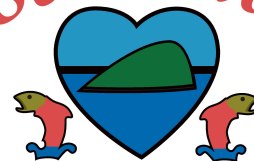
250-253-3663*

(* Messages will be replied to during regular office hours.)

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www.SorrentoFoodBank.ca

Sorrento



Heart of the Shuswap



*YOUR COMMUNITY
FOOD BANK
SINCE 2006*



Frequently Asked Questions

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PEOPLE & FOOD QUESTIONS

Q: Do you serve only Sorrento?

A: We provide assistance to people in the communities of Sorrento, Blind Bay, Balmoral, Eagle Bay, Notch Hill and White Lake.

Q: Where does the food bank get their food?

A: The majority of food comes to us through direct food donations from members of our generous community.

Q: Can anyone just drop by and get food?

A: Yes and no. Anyone in need can drop by the food bank to pick up an emergency hamper. To qualify for a regular monthly hamper (7 - 10 days worth of food) all clients must go through a confidential interview process.

In addition to our emergency and monthly hampers the Sorrento Food Bank has a Christmas hamper program. We deliver a full Christmas hamper to individuals and families who may not normally qualify for a hamper, but who have gone through or are going through tough times and could use the help these hampers provide.

Q: How do you know people really need the food?

A: When someone asks for food, there is an intake interview to determine if that person fits the eligibility criteria. We ask questions to determine how much money remains after monthly expenses have been paid to meet the rest of their needs. We ask for proof of income and expenses. The interview is necessary so that food goes to people who need it. The process respects the dignity of those involved and provides accountability to our donors.

The Sorrento Food Bank

Q: I heard of someone who drives a nice car (or wears very nice clothes or lives in a nice house) who got a hamper. How do I know people aren't taking food who don't need it?

A: The food bank is an emergency food service for anybody in financial crisis, due to job loss, divorce or ill health, including those with nice homes/cars. If that person has just been laid off, they probably wouldn't sell their car or house to get food immediately. We help them through a tight spot so they can get back on their feet and not lose their house. In all cases, we do screen every applicant to verify that they are in need at that time.

Q: What types of food does the food bank offer?

A: The Sorrento Food Bank prides itself in distributing a variety of quality, nutritious foods to individuals and families. Regular hamper items include many canned goods (vegetables, fruit, soup, tuna, etc.) as well as pasta, grains, beverages, cereal, fresh bread, vegetables, dairy and meat products. We also provide hygiene products (when available) as well as baby food.

Q: What about food allergies?

A: We do have families with food allergies and we have a special shelf where these items are stored and used whenever requested.

Your Community Food Bank

Q: Do you give out foods that are expired?

A: We make every effort to ensure that all food we hand out is safe and within the best before dates. We follow Food Banks Canada Safe Distribution Guide with regard to expiry dates. If you are donating food, please check the best before date. Our motto is that if we wouldn't eat it ourselves, we don't give it out to others.

ORGANIZATIONAL QUESTIONS

Q: Are you funded by the government?

A: The Sorrento Food Bank is a privately funded, non-profit charitable organization that relies upon public support and donations in order to operate and fulfill its mission of providing quality food to people facing hunger. Our funding comes through government grants, other community sponsored grants, private donations and fundraising events.

Q: Do people get paid to work at Sorrento Food Bank?

A: The Sorrento Food Bank is run by a board of volunteer members and directors, and one paid office manager.

"For I was hungry, and you gave Me something to eat; I was thirsty, and you gave Me drink;"

~ Matthew 25:35

